

Retail		Deposit Product - Key Fact Sheet		faysalbank	
Select Product Here:		Asaan Digital Savings Account PKR (702)		<p>IMPORTANT: Read this document carefully if you are considering opening a new account. You may also use this document to compare different accounts offered by other banks. You have the right to receive KFS from other banks for comparison.</p> <p>This information is accurate as of the date below. Products/Services and/or its fees may change from time to time after notice by the Bank.</p>	
Product Type		Islamic Saving Account		You Must Know	
Islamic Mode		Mudaraba		<p>Requirements to open an account: To open the account you will need to satisfy some identification requirements as per regulatory instructions and Bank's internal policies. These may include providing documents and information to verify your identity. Such information may be required on a periodic basis. For more details please consult our branch representative or call us at our 24/7 help center +92 21 111 06 06 06.</p> <p>Cheque Bounce: Dishonoring of cheques is subject to a criminal trial in Pakistan. Accordingly, you should be writing cheques with utmost prudence. In this regard Section 489-F of Pakistan Penal Code (PPC) applies, "Dishonestly issuing a cheque". Whoever dishonestly issues a cheque towards repayment of financing or fulfillment of an obligation which is dishonored on presentation, shall be punished with imprisonment which may extend to three years or with fine, or both.</p> <p>Safe Custody: Safe custody of access tools to your account like ATM cards, PINs, T-Pins, Cheques, e-banking usernames, passwords; other personal information, etc. is your responsibility. Bank cannot be held responsible in case of a security lapse at the customer's end. The State Bank of Pakistan or Faysal Bank will never Call/ SMS/ Mail/ Email to ask for customer's confidential details and other sensitive information related to bank accounts. Customers must be aware of this fact that sharing such information with anyone might cause financial fraud. Similarly, customers must be cautious of phishing emails asking the customer to click on link and for instance, change the password of his/ her bank account.</p> <p>Record update: Always keep profiles/records updated with the Bank to avoid missing any significant communication. You can contact/ visit your parent branch for record updation or you may call at our 24/7 help center by dialing +92 21 111 06 06 06 from the number registered with your account.</p> <p>What happens if you do not use this account for a long period? If your account remains inoperative for 12 months, it will be marked as dormant. If your account becomes dormant, you will not be able to perform any debit/withdrawal transaction. To reactivate your account, you must visit your parent branch with an original valid identity document. Non-Resident Pakistani customers may request their respective parent branches from their registered email address. Account will be reactivated subject to the fulfillment of all regulatory requirements. Debit transactions/withdrawals shall not be allowed until the account is activated. However, transactions e.g. debits under the recovery of loans and markup etc., any permissible bank charges, government duties or levies and instruction issued under any law or from the court will not be subject to debit or withdrawal restriction.</p> <p>Unclaimed Deposits: In terms of Section 31 of Banking Companies Ordinance, 1962 all deposits which have not been operated during the period of last ten years, except deposits in the name of a minor or a Government or a court of law, are surrendered to State Bank of Pakistan (SBP) by the relevant banks, after meeting the conditions as per provisions of law. The surrendered deposits can be claimed through the respective banks. For further information, please contact your parent branch. You will have to fulfill all required regulatory requirements that the Bank might require to proceed further.</p> <p>Closing this account: In order to close your account, please visit your branch along with your original valid identity document for account closure. The Bank shall perform mandatory requirements for account closure. Any products, services or facilities linked with your account shall automatically be cancelled/ deactivated subsequent to the account closure.</p> <p>Expired Identity Document: Once your submitted ID document has reached its expiry, you shall be requested to submit a new valid ID document. In case a new valid ID is not submitted by the customer, the account shall be blocked by the Bank subsequent to serving one-month prior notice.</p>	
Currency Type		Local Currency		<p>How can you get assistance or make a complaint? Contact Information: Faysal Bank Limited Complaint Management Unit: 6th Floor,(East Wing) Faysal House, ST- 02, Shahrah-e-Faisal, Karachi. Pakistan. Helpline: +92 21 111 06 06 06 Email: customercomplaint@faysalbank.com Website: www.faysalbank.com</p> <p>If you are not satisfied with our response, you may contact: Banking Mohtasib Pakistan, 5th floor, Shaheen Complex, M.R. Kiyani Road, Karachi Email: info@bankingmohtasib.gov.pk Website: www.bankingmohtasib.gov.pk</p>	
Minimum Balance for Account		PKR			
To open		0			
To keep		0			
Account Maintenance Fee		0			
Is Profit Paid on account. Subject to the applicable tax rate		Yes			
Last month's declared Profit Rate. (%) per year. (As of December 2024 declared rates. For updated rates please contact your branch or visit FBL website).		10.00%			
Profit Payment Frequency		Monthly			
Provide example (Profit is calculated on PKR 1,000) Per Month		8.33			
Premature/ Early Encashment/Withdrawal Fee		N/A			
Cash Transaction		0			
Intra-city		0			
Own ATM withdrawal		0			
Other Bank ATM		23.44			
ADC/Digital		0			
Complete Subscription Charges		0			
SMS Alerts (Membership Fee)		Rs. 1,750/- + FED/ Provincial Sales Tax			
Annual option		Rs. 1,750/- + FED/ Provincial Sales Tax			
Monthly option		Rs. 175/- + FED/ Provincial Sales Tax			
Debit Cards (Per annum)		NA			
UnionPay Classic		NA			
UnionPay Gold		NA			
PayPak-UPI Golooto		0			
Mastercard Classic		0			
Mastercard Gold		3000			
Mastercard Platinum		NA			
Mastercard World		NA			
Business Debit Card		NA			
Business Debit Card World		NA			
Cheque Book		First Chq Book (10 leaves) - Free Subsequently, Rs. 20/- per leaf			
Issuance		0			
Stop payment		600/- per instruction plus postage /SWIFT charges			
For one cheque		600/- per instruction plus postage /SWIFT charges			
More than one cheque		0			
Loose cheque		0			
Remittance Local		350			
Banker's Cheque/ Pay Order		Debit to account 0.12% of transaction amt Or Rs. 200/- min, max upto Rs. 2000/-			
Demand Draft		N/A			
Remittance Foreign		N/A			
Foreign Demand Draft		N/A			
Remittance Foreign (Inward Remittances)		Nil if proceeds are credited to an account with FBL Other wise applicable Pay Order/ Demand Draft charges plus postal and/or SWIFT charges			
Telegraphic Transfer Outward (Foreign Currency)		NA			
Telegraphic Transfer Outward (FCY)		NA			
Statement of Account		Annual - Half Yearly - Duplicate 0			
Fund Transfer		ADC/Digital Channels - Free Others - N/A			
Digital Banking		Internet Banking subscription - 0 Mobile Banking subscription - 0			
Clearing - Outward		Normal - Nil Intercity - Rs. 350/- per instrument There will be no intercity charges between Islamabad and Rawalpindi as these are twin cities.			
Same Day		0			
Closure of Account		Customer request -			
*Above charges are in PKR (PKR equivalent to be charged in case of FCY accounts)					
I ACKNOWLEDGE RECEIVING AND UNDERSTAND THIS KEY FACT STATEMENT					
Customer Name		Customer Signature		Thursday, January 9, 2025	
Account Number		Signature Verified			
Mobile Number					
Email Address					
Account Mode of Operation		(Single/Joint/Either or Survivor)			